Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement:

Discrimination is Against the Law

La Grande Family Medicine complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)) (or sex, including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes). La Grande Family Medicine does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

La Grande Family Medicine:

Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:

* Qualified sign language interpreters
* Written information in other formats (large print, audio, accessible electronic formats, other formats).
* Provides free language assistance services to people whose primary language is not English, which may include:
  + Qualified interpreters

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, please let our front desk know.

If you believe that La Grande Family Medicine has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Civil Rights Coordinator, 2011 Fourth St. La Grande OR 97850, or call 541-963-4139. You can file a grievance in person, or by mail. If you need help filing a grievance, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

This notice is available at La Grande Family Medicine’s website:

www.lagrandefamilymedicine.com